

Agile Team – Maternity Cover Contract (1 x 9 month and 1 x 12 month contract)

As a result of the imminent arrival of a couple of new mini-colleagues for AX, we are delighted to be able to position two new openings into our Agile Team, to cover periods of maternity leave.

Does this sound like you?

- Keen to develop your skills and experience?
- Enjoy working in a dynamic, fast moving and changing environment?

If that answer is yes, then the Agile Team would love to hear more about you.

What is the Agile Team?

The Agile Team is tasked with working in all departments within AX where the skillset or resource is required.

Most recently the teams' key focus has been working on LIVE CHAT, which has opened up new lines of communication for customers and enhanced their customer experience.

The existing Agile Team members are crossed-skilled having worked in various departments across AX. Their knowledge and experience is key to the role and helps them to develop and implement new processes and procedures across the business.

This is a challenging role but one that will enhance your skill set as well as your working knowledge of what other departments do and how they operate.

What Skills will I Require?

- Demonstrable technical experience ideally gained in different departments across the business
- Have a comprehensive understanding of how AX works (business model) and how departments work alongside each other
- Ability to communicate and forge effective relationships at all levels both internally and externally
- Ability to work unsupervised using own initiative
- Adaptable, tenacious self-starter who is results orientated and proactive in approach
- Versatile, with the ability to pick up new changes and processes that happen across the business, and comfortable moving across all departments, often at short notice to implement these changes
- Ability to look at the bigger picture and understand the impact a course of action can have both in the short term and long term and across all departments
- Excellent Backoffice systems knowledge
- Demonstrate behaviour in line with Company values, Inspired to Innovate, Fully Accountable, Always Respectful, Delivering Delight.

We are happy to consider working hours which support both business and colleague needs.

If you would like to put yourself forward for this role, please send a CV and a brief message to careers@ax-uk.com