

AX Electric Vehicle Trial

Zero Hour Contracts

Electric Car Charging (ECC) Couriers

Location: Leamington Spa area	Department: e-Ventures
Level: Team Members	Line Manager:

Primary Purpose and Function

AX is trialing an exciting new electric vehicle charging service. The service will work by picking up electric cars from customers' homes around Leamington Spa (to begin with) in the evening (typically between 8.00-10.00pm). The Courier then drives the electric car to a nearby charge point to charge overnight. The Courier will have access to an e-bike on which to travel to the next location. The e-bike will be lightweight and fold up so it can be stored in the boot of the electric vehicle while it is being driven to the charge point. In the early morning (typically between 5.00-7.00am) the car will be collected by the Courier from the charge point and returned to the customer's home, fully charged. Remote access to the vehicle will allow the Courier to do all of this without needing to contact the car driver for keys.

We anticipate that initially there will be 0-4 pickups / drop offs per night. It will be possible for one Courier to do the pickups in the evening, and another to do the morning collection and return to the customer if preferable. Alternatively, a single Courier could do both the evening pick up and the morning drop off shift.

Regardless of the number of cars requiring a charge each night, there will be a minimum call out rate for the Courier of £25 for each evening shift and £30 for each morning shift, If the time required to carry out all the charges extends beyond 2 hours, then there will be an additional hourly rate of £11.00 per hour.

Key Accountabilities

- Take part in Health and Safety training ahead of first collection and ensure appropriate health and safety guidance is adhered to at all times
- Collection and return of e-bike from a convenient central Leamington Spa location each evening/morning
- Safely travelling to and from customer homes in Leamington Spa using an e-bike
- Checking the car before departing, taking photos of any damage to the vehicle
- To drive electric vehicles safely, following the highway code, considering road and weather conditions and being courteous to other drivers to and from charging rank locations
- Connecting and vehicles to the charge point and checking they are actively charging before departing
- Disconnecting and ensuring full charge has been completed prior to departing and returning electric vehicle to customer home address

- Communicating (via Whats App and other confirmed methods) with the customer and AX that the collection has been made and that the car is returned
- Returning the e-bike to its Leamington storage location at the end of the shift; ensuring the bike is safely stored and locked away
- Providing feedback to your line manager on any challenges associated with delivering the service
- Observing and complying with GDPR
- To achieve objectives and targets set
- Carry out reasonable tasks as requested by your line Manager.

Personal Specifications

- Knowledge and or experience with electric vehicles would be advantageous but not essential
- Hold a current Valid Driving Licence – must be a minimum of 25 years old for insurance purposes
- Basic knowledge of car maintenance would be an advantage
- Confident, safe and responsible driver
- Technologically savvy - with the ability to use smartphones being essential and be comfortable to being trained on electric vehicle apps
- Excellent time management and route planning skills
- Able to safely ride an e-bike on multiple journeys of a minimum 1-2 miles
- Demonstrate behaviour in line with Company values; Always Respectful, Inspired to Innovate, Delivering Delight and Fully Accountable,